



Georgia Aquarium Camp H2O Parent Guide

Dear Camp H2O Parent,
Thank you for choosing to send your child to Camp H2O at Georgia Aquarium. While engaged in fun and exciting activities, campers will explore the wondrous ocean world all within the walls of Georgia Aquarium. Students will discover unusual and interesting facts about our aquatic friends and their habitats.

- Camp H2O Staff

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***Required forms**

If you have any questions related to camp, please contact the Georgia Aquarium Education Staff at: Telephone: 404-581-4195 Email: education@georgiaaquarium.org

Registration Policies

General Reservation Policy

- Reservations are required prior to the program start date. **NO WALK-UP REGISTRATIONS WILL BE PERMITTED.**
- Deposits are not required.
- Full payment is due upon reservation.
- Changes to reservations made 2 weeks or less prior to scheduled event date are subject to supervisor approval.

Minimum Age for Entry:

- Camp H2O is exclusively for campers ages 5 to 13 years. In order to participate in Camp H2O, campers **must be at least 5 years of age and less than 14 years of age as of January 1st, 2020**. We may ask for verification of your child's age prior to the first day of camp.

Refund and No-Show Policies

- Refunds will not be issued for no-shows or for days missed of summer camp week.
- Cancellation policy applies to any customer who did not give notice prior to program start date.
- Refunds will not be issued for cancellation requests received within 2 weeks of scheduled camp date.

Date Change Policy

- Date changes that occur within 2 weeks of scheduled camp date will incur a 25% fee per reservation.
- Date changes are subject to availability.

General Information

Camp H2O Hours:

- **Monday – Friday, 8:30am-4:00pm**
- **Please review our Arrival and Dismissal Procedures for details.**

Lunch and Snacks:

- Camp H2O does not provide lunch for campers. Please make sure you pack

your child's lunch each day, as they cannot purchase lunch at Georgia Aquarium's cafeteria. We suggest packing lunch in thermal bags as campers will **not** have access to a microwave or refrigerator.

- Light morning and afternoon **snacks** are provided by the Aquarium and will not contain nuts. However, **if your child has severe food allergies, we highly encourage you to pack their own snack.**
- Snacks can include, but are not limited to:
 - Goldfish
 - Sun Chips
 - Welch's Fruit Snacks
 - Pretzels
 - Rice Krispy Treats
 - Chocolate chip cookies
 - Granola bars
 - Cheez-Its
- If your child cannot eat/dislikes certain snacks, feel free to pack their own as long as it **does not contain nuts.**

Dress Code:

- Please send campers in comfortable, weather appropriate clothes each day, which includes their **Camp H2O t-shirt** (or shirt of a similar color), a **sweater or jacket** (it can be cold in our classrooms), and a **hat** (in case we go outside).
- Campers should dress in attire they can easily manipulate without assistance.
- Closed toe athletic shoes or sneakers are most appropriate for flexibility and safety. **Flip flops, heels, open-toe or roller shoes are not permitted.**
- Due to the hands-on nature of Camp H2O, your camper may get wet! We highly encourage you to send your camper with a change of clothing each day (i.e. shirt, pants, undergarments).
- We provide multiple bathroom breaks throughout the day; however, your camper should be confident in asking an adult to use the bathroom when necessary. **Camp H2O does not provide a change of clothing in case of an accident; we will contact a parent for pick up.**

The following items are not permitted at Camp H2O:

- **Money**
- **Loose jewelry**
- **Electronics (i.e. digital cameras, tablets, etc.)**

- **Card games or collectables**
- **Gum**
- **Weapons or other inappropriate items**

These items will be confiscated and returned to a parent at the end of the day.

We are not responsible for lost/stolen/damaged items.

While we realize that some campers may have cell phones in order to keep in contact with parents, we recommend talking with your child about limiting their cell phone use during camp hours. Again, **we are not responsible for lost/stolen/damaged cell phones.**

Animal Contact:

- Campers may have opportunities to have up-close encounters with our education animals and exhibits in order to enrich their experience.
- If your child has a **shellfish allergy** (the water in most of our exhibits is exposed to shellfish), please be sure to include that information on the Camper Information form.

Arrival/Dismissal Procedures

- Each Monday during camp arrival, parents will be given a printed Camper ID#, which is required of anyone picking up or dropping off your child. Please place this ID# on the right corner of your car's windshield during arrival and dismissal. **For your camper's safety we will not release your child unless the appropriate Camper ID# is provided at dismissal.** If your child will be picked up by someone else, the Camper ID# can be written on a piece of paper and presented at dismissal.
- The Arrival and Dismissal location is on Luckie Street, across from Johnny Rockets. To get to Luckie Street come down Baker Street and make a right onto Luckie Street. Continue down Luckie Street and look for the Camp H2O Arrival and Dismissal signs on the curb. A member of the Aquarium team will assist you at the curb.
- If you are using a GPS, use the following address for a more direct route to Georgia Aquarium parking: **357 Luckie Street, NW Atlanta, GA 30313**
- Please **ONLY** use the designated area for camp arrival and dismissal. The Atlanta Police Department has extended Camp H2O the courtesy of using this

lane for drop-off and pickup; however, they retain ultimate jurisdiction over traffic and parking.

- **Please note that Georgia Aquarium is currently under construction for Expansion 2020.** During this construction, it may be necessary to change pick-up or drop-off procedures. Parents will be notified by email if there are any changes needed to the pick-up or drop-off procedure.

Arrival Procedure:

- **Camp arrival is from 8:30am – 9:00am**
- Children may not be dropped off prior to 8:30am.
- During arrival, an Aquarium team member will greet your child and help them from the vehicle.
- For your child's safety we are required to check in each camper before the driver leaves the location.
- **Arrivals after 9:00am will be required to park and escort your child to the Education entrance.** Aquarium security will contact the Education department, and we will escort your child into the building.
- Parking in the official Georgia Aquarium parking garage is **\$12** with proof of purchase of a general admission ticket; **\$15** without.
- **Walk-up arrivals are handled by a staff member at the bottom of the Education entrance stairs.**

Dismissal Procedure:

- **Camp dismissal is from 4:00pm - 4:15pm.**
- During dismissal, a staff member will relay the Camper ID# from your windshield to staff to prepare your camper for dismissal. A staff member will accompany your child to your vehicle.
- For the safety of campers, parents and staff, please remain in your vehicle during arrival and dismissal.
- **For the safety of your camper, we will not release your child unless the appropriate Camper ID# is provided at dismissal**
- Please pull out of the line if you need to adjust your child's car seat, seat belt, etc.
- We are required to check out each camper before he or she leaves with the authorized adult.
- **Walk-up dismissals are handled by a staff member at the bottom of the Education entrance stairs.**

Late Pick-up Policy:

- **Pick-ups after 4:15pm will incur late fees.** Late dismissals will be required to park and proceed to the Education entrance. Aquarium security will contact the education department, and we will escort your child to the Education entrance for dismissal.
- Campers picked up after 4:15pm will be charged **\$10.00 per child with an additional \$5.00 per minute/per child after 4:30pm.** After 4:30pm, Security will be contacted and the camper will be escorted to the security dispatch area.

Early Dismissals:

- All early dismissal notifications should be emailed to education@georgiaaquarium.org up to one day prior to the date of dismissal request. The early dismissal location is on Luckie Street where the arrival process takes place. Early dismissals can be facilitated by Education staff until **3:00pm**.
- **Early dismissals after 3:00pm** will be required to park and proceed to the Education entrance. Aquarium security will contact the Education department, and we will escort your child to the Education entrance for dismissal.
- Parking in the official Georgia Aquarium parking garage is **\$12** with proof of purchase of a general admission ticket; **\$15** without.

Emergency Dismissal Procedure:

- In the event of an emergency and your camper needs to be dismissed immediately, please call 404-581-4195 to contact the Education department or 404-581-4242 to reach the Security department.
- The emergency dismissal location is on Luckie Street where the arrival process takes place.

5-7 Theater Camp Dismissal:

- If your child is enrolled in the 5-7 Aquarium Theater Camp, they will be performing a special program in the 4-D theater on the Friday of their camp week. Parents are welcomed and encouraged to attend to watch their camper perform on our stage!
- Parents should arrive promptly at 3:00pm for a 3:10 start time. Enter through the Education entrance (same place as arrival and dismissal). You are welcome to park in any designated parking area of your choosing. Parking in the official Georgia Aquarium parking garage is **\$12** with proof of purchase of

- a general admission ticket; **\$15** without. **Please do NOT leave your vehicle at the Education entrance curb.**
- The performance lasts approximately 20 minutes. Campers will leave their personal belongings in a secured classroom while the performance is taking place.
 - Parents are welcome to check out their campers (and siblings in other camps) after the performance. An educator will escort you and your child to the classroom to retrieve their belongings.
 - Afterwards, you may exit through the Education entrance. **If you are an annual passholder or have purchased tickets**, you and your camper may explore the Aquarium.

Required Forms

- Please have the following forms completed, signed, and returned **prior to the first day of camp**:
 - Parent/Guardian Permission form
 - Camper Behavior Contract
 - Authorization to Dispense External Preparations
 - Photo Release
- **All** campers must have a signed and completed waiver on file before they will be permitted to attend camp.
- Digital submissions are strongly encouraged and can be emailed to education@georgiaaquarium.org.
- Campers may turn in a paper copy the Monday of camp; **campers without a waiver on file will not be permitted to attend camp until a completed and signed waiver is received.**

GEORGIA AQUARIUM EDUCATION DEPARTMENT

Camp H2O at Georgia Aquarium

Parent/Guardian Permission Form

I hereby give permission to my child or ward to participate in all activities involved in the **Camp H2O at Georgia Aquarium Program**, expressly and specifically acknowledging that those activities may include, without limitation, water-related activities at the Georgia Aquarium and travel to and from the Georgia Aquarium. I understand and acknowledge that, in participating in such activities, my child or ward may not always be under adult oversight or supervision. I further understand and acknowledge the risk of physical injury or damage to property as a result of my child's or ward's participation in the activities.

I hereby give permission for my child to visit Centennial Olympic Park and Pemberton Place which are located adjacent to Georgia Aquarium. My child will be escorted to and from the park by Georgia Aquarium Staff. While outdoors, my child will be properly supervised by the Education Department Staff.

I hereby authorize the Georgia Aquarium, or its designee(s), to take my child or ward to a hospital or other medical facility in case of any emergency and to consent to any x-ray examination, anesthetic, medical or surgical diagnosis or treatment and hospital care of my child or ward deemed advisable by a licensed physician and provided by that physician or under that physician's supervision, regardless of where that treatment is provided.

Waiver and Release.

In consideration of my child's or ward's being allowed to participate in the activities at the Georgia Aquarium described above, **I hereby release and discharge the Georgia Aquarium and its directors, officers, employees, agents, volunteers, and other representatives**, from any and all liability, claims, losses, and demands whatsoever that my child or ward or I may have for injuries or property damage arising or resulting from my child's or ward's participation in the activities described above, whether or not resulting from negligence, all of which claims I hereby waive both for myself and for my child or ward.

I acknowledge and agree that attendance and involvement in the activities described above are voluntary, that my child or ward is participating at his or her own risk, and that I have read the terms and conditions of this waiver and release.

I understand and agree that this waiver and release shall be fully binding on me, my child or ward, my estate, my child's or ward's estate, my heirs, and my child's or ward's heirs,

and that neither I nor my child nor my ward nor anyone claiming through me or my child or my ward shall have any legal right to assert a claim against the Georgia Aquarium or its directors, officers, employees, agents, volunteers, or other representatives, relating to my child's or ward's participation in such activities.

Please list all allergies or special medical or behavioral conditions:

Emergency Contact Information:

Contact Name: _____

Relationship to Participant: _____

Contact Phone: _____ Alternate Phone: _____

Name of Child or Ward: _____

Signature of Parent or Guardian

Date

Camper Behavior Contract

Camp H2O is going to be an exciting and hands-on experience that will leave your camper with memories that last a lifetime! In order to ensure that each camper has a safe and positive experience, we want all of our camp families to understand that the physical and emotional safety of our campers and animals is paramount. To that end, please review this Camper Behavior Contract with your child(ren).

If a camper is in violation of the behavior contract, the camper may, at the discretion of staff, face consequences up to and including dismissal from camp. *Bullying of any kind is inexcusable and grounds for immediate dismissal from camp.* Georgia Aquarium will pursue the following in the event a camper violates the behavior contract:

First Occurrence: The first occurrence will result in a call home or conversation during pick-up with Georgia Aquarium staff. In the case where kicking, biting, or other **severe behavior** occurs, the child may automatically be given one-day suspension from the program with no refund for that day.

Second Occurrence: The second occurrence of **severe behavior** will result in a conversation with Georgia Aquarium staff and parents, potentially resulting in expulsion from camp without a refund. The Manager of Education will make a final determination for expulsion.

Camper and Parents: Please return the signed contract prior to your first day of camp. Signature is indicated by typing your full name in the form.

1. Stay with your assigned camp instructor and always listen to instructions.

- ❖ I will stay with my assigned camp instructor throughout the entire camp experience.
 - I understand that for my safety, wandering throughout the Aquarium is not permitted.
- ❖ I will always follow my camp instructor's directions and ask questions if needed.
- ❖ I understand that my questions are valued and encouraged – if I don't ask, I'll never know!

2. Be on your best behavior.

- ❖ I will be respectful of my fellow campers, all program staff, and the animals with my words and actions.
- ❖ I will listen when others are speaking and speak to others in a respectful manner and

tone. This includes using my “inside” voice inside of the Aquarium.

- ❖ I will not threaten or cause physical harm towards others, including possessing sharp or otherwise dangerous instruments.
- ❖ I will respect the personal space of others and keep my body to myself.
- ❖ I understand that disrespectful behavior includes (but is not limited to) hitting, punching, kicking, biting, spitting, swearing, teasing, lying, and not listening to my camp instructor.
- ❖ I understand that bullying – both physical and emotional - is inexcusable and is grounds for immediate dismissal from camp.
- ❖ I will be respectful of the Aquarium grounds, buildings, and animal habitats.
- ❖ I will not litter, vandalize, steal, or destroy items that do not belong to me.
- ❖ I agree to follow all Camp H2O rules including those that are not listed on this behavior agreement, including rules set forth by my camp director and instructors during the camp day.

3. Respect the animals and their homes.

- ❖ I understand that tapping on the glass or yelling at the animals can be very disturbing and harmful to their health, which means I will refrain from doing so.
- ❖ I will not feed the animals or put items into an exhibit.
- ❖ I will wait until I am instructed as to when and how I may touch the animals.

4. Cell phone use should be limited during the camp day.

- ❖ I understand that I should not play on my phone, electronic toys, or other devices during the camp day.

5. Have fun!

- ❖ I agree to HAVE FUN and help my fellow campers have fun ☺

Agreement Statement: I have read the Camper Behavior Contract with my child and accept responsibility for his/her behavior during enrollment in camp. I understand that my child may be removed from an activity if the contract is violated.

When a parent or guardian initially registers a child with an exempt program, the parent

or guardian shall sign a form indicating the parent or guardian has been advised and understands that the program is not licensed and is not required to be licensed by the state.

Camper Signature (type full name)

Date

Parent or Guardian Signature (type full name)

Date

Authorization to Dispense External Preparations

Except for first aid, Georgia Aquarium personnel shall not hand out prescription or non-prescription medication (including sunscreen) to a child without specific written authorization from the child's physician or parent. All medications shall be stored in accordance with the prescription or label instructions and kept in places that are inaccessible to children. Each dose of medication given to a child is required to be documented showing the child's name, name of medication, date and time given, and the name of the person giving the medication. It is required that on-site First Aid be notified for any life threatening situations.

Camp Name: _____

Camp Week: _____

I hereby give Georgia Aquarium Staff permission to apply one or more or more of the following external preparation, in accordance with directions on the container:

- Band-Aids
- Neosporin or similar non-prescription ointment
- Bactine or similar first aid spray
- Prescription ointment
- Sunscreen
- Other (please specify)

_____ I give my permission for Georgia Aquarium to dispense external preparations to my child

_____ I **do not** give my permission for Georgia Aquarium to dispense external preparations to my child

Parent/Guardian's Signature (type full name)

Date

Photo Release

I, _____, hereby authorize to Georgia Aquarium, Inc., to take photographs of my child during his/her camp experience. I grant permission to Georgia Aquarium and their respective representatives, worldwide right to use, publish, and display for all types of advertising and promotional materials. These images may be used in television, print campaigns, and the internet, with all photographic negatives and prints, transparencies, and digital representations owned by Georgia Aquarium.

I agree that Georgia Aquarium is not required to submit to me any materials for approval prior to use. I hereby waive any right to inspect or approve those materials and waive the right for acknowledgement or compensation.

The undersigned states that I have the power and authority to grant these rights. The publication and use of the undersigned's name, photograph, or other use, will not infringe upon the personal rights of any person.

I have read this release and I understand its contents and intend to be legally bound this release.

_____ I **do not** give my permission for Georgia Aquarium to take pictures of my child.

By typing my name in this form below, I state that I am the **parent or legal guardian** of the child named below and agree to all the terms of the release stated above.

Child's Name: _____

Camp Week: _____

Parent/Guardian's Signature (type full name)

Date