

Program Handbook 2021

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### Greetings!

Thank you for booking your sleepover adventure with us! We're excited for you to join us and Sleep Under the Sea!

As you prepare for your adventure, please make sure you take time to review all program and participant information contained in this guidebook.

First things first! Please distribute the link below, along with your **Group Name**, to all participants or legal guardians of participants. A Group Name is something you select for your group such as, "The Hernandez Family," "Girl Scout Troop 1000" or "Brooks Elementary Grade 4." The waiver form will ask for your **Group Name**. It is important to ensure everyone in your group is using the same group name so we can confirm all of your waivers are accounted for one week before your sleepover.

https://www.smartwaiver.com/w/5b3cc6f335e49/web/

ALL PARTICIPANTS, INCLUDING ADULTS, MUST HAVE COMPLETED THE ONLINE PARTICIPANT HEALTH HISTORY FORMS BY ONE WEEK PRIOR TO EVENT.

If you have any questions about your sleepover or about any of the information in this guidebook, we invite you to contact us at 404-581-4249 or send an email to <a href="mailtosleepovers@georgiaaquarium.org">sleepovers@georgiaaquarium.org</a>.

### Sleepover Introduction

After everyone has gone home, and the Aquarium has closed its doors for the night, we invite you to join us for an exciting night of exploration! Georgia Aquarium offers sleepovers for families, groups of all ages, schools and adults.

As our guests, you will have the opportunity to sleep in front of one of our magnificent exhibits in galleries such as:

- Ocean Voyager built by The Home Depot
- Tropical Diver Gallery
- Cold Water Quest Gallery
- Southern Company River Scout

Unfortunately, we cannot guarantee sleeping locations. Assignments are made after all guests have checked in, and based upon the group make-up, size and needs. Additionally, partial or entire galleries may be unavailable due to other activities and/or animal care taking place.

After reading through this guidebook, if you have any questions, please contact the Georgia Aquarium Sleepover team at <a href="mailto:sleepovers@georgiaaquarium.org">sleepovers@georgiaaquarium.org</a> or by calling 404-581-4249.

What does my sleepover include? Below is an example of your experience with Sleep Under the Sea. This sleepover adventure includes:

- Georgia Aquarium admission with a 7:00pm entry time
- 4D Theater movie (movies vary by season)
- Next-day entry into Dolphin Celebration in the Dolphin Coast Theater\*
- Gallery and Backstage Tours
- Evening Snacks and Hot Breakfast\*\*
- Sleeping Mat

\*These presentations do not take place during your scheduled sleepover adventure, but rather afterward. Presentation times may vary, and all seating is first come, first served and may be limited. There are reserved seating options available for purchase for our Dolphin Celebration Presentations. For more information, contact your booking agent.

### **Educational Objectives**

Georgia Aquarium is committed to providing an exceptional experience filled with fun, memories and awe-inspiring moments. Through the course of your sleepover adventure, we wish for our guests to also be empowered to create a positive change in our world, and help preserve the waters of the world. To better assist with this experience, your sleepover adventure aligns itself with the following objectives:

- Identify ways to protect the environment from litter and trash.
- Identify several features of the world's oceans and how human life benefits from the oceans.
- Understand biodiversity and why it's important.
- Learn about the interplay and variety of life found in coral reef habitats.
- Learn what steps we can all take to protect aquatic life.

### Sleepover Themes

### **Group and Family Overnight**

Get ready to explore the Aquarium through a variety of special activities, tours and more! Designed for families with children ages seven (7) and older, this program focuses on our aquatic animals and habitats including sharks and whales, and what we can do to help preserve these natural treasures. Exact programming will be adjusted based on the ages of the participants.

### **Girl and Cub Scout Overnight**

An evening of learning for the active Girl Scout or Cub Scout, ages seven (7) and older, exploring the wonders of water and its inhabitants! This program explores our major exhibits and discusses conservation issues to help scouts learn how to leave the earth a better place than they found it. Scouts earning aquatic and conservation related patches will get a head start on these in preparation for completing the work at home. Reminder: There will be male staff members working during all scout sleepovers, but males will not be permitted to sleep in Girl Scout sleeping areas.

### **Boy Scout Oceanography Merit Badge Overnight**

During this overnight, Boy Scouts can complete *most* requirements needed to earn their Oceanography Merit Badge. Programming is focused on specific requirements in the scout workbook and providing a deeper understanding of the world's oceans through the use of specific guided activities and tours. At the conclusion of the overnight, scouts will need to complete their essay requirement and submit to their leaders for final completion of requirements.

### **Sips Under the Sea, VIP Evenings -** For guests over 21 years of age.

This event runs from **7:00 PM - 10:00 AM** and will begin with a VIP experience at Sips Under the Sea. At the conclusion of Sips under the Sea, your sleepover adventure begins! Along with your tour group, you will explore the mysteries of the Aquarium while focusing on more adult content.

#### **Traditional Adult Overnights**

For guests over 21 years of age. This traditional sleepover is based upon similar framework as our Family Overnight program. Adult overnights focus on our aquatic living collection, including backstage tours in an adult content format.

### **Corporate/Teambuilding/Meeting Overnights**

For adult groups, this overnight is a combination of a more traditional adult overnight along with some incorporated teambuilding exercises and/or meeting time with your group. This overnight is ideal for groups such as churches and Greek letter organizations, as well as those groups wanting some time to build relationships and team camaraderie.

#### **Private Overnights**

Available select nights only; please call for availability. This option is designed for guests who want the entire Aquarium to themselves! This sleepover parallels the group and family overnight, with the tours and activities tailored to fit your group. You'll be the only ones sleeping at the Aquarium during your overnight. Private overnights require a booking of at least 40 guests; guests must be aged seven (7) and older.

### Safety and Security

Your safety is our top priority. In the unlikely event of an emergency, all guests will be asked to pay close attention to instructions provided by uniformed Georgia Aquarium staff members. Sleepover staff members, security and EMTs are trained to respond with proper protocol, keeping our guests and animals as safe as possible, in the event of an emergency.

To ensure the safety of our guests and animals, the following protocols are in place for our Sleep Under the Sea nights:

- All guests will pass through security screening at the main entrance, before entering the building.
  - All guest bags will be screened for prohibited items.
  - o All guests will walk through metal detection devices or be wand screened by security staff.
- Guests attending sleepovers, who are under the age of 18, must have an accompanying adult over the age of 21.
- Georgia Aquarium has 24-hour on site security.
- There are security officers and an EMT onsite during all of our sleepovers.
- For logistical and security reasons, there is an 8:00 PM cutoff time for late arrivals.
- Guests desiring to depart during the evening may not be able to return. We cannot offer a price reduction for those guests needing to leave early.
- Smoking is strictly prohibited inside the Aquarium. This includes all forms of electronic and vapor cigarettes.
- Guests are not permitted to exit and re-enter the building once the program has begun.
- For safety, lighting in sleeping areas will be reduced but not be completely turned off.
- Alcoholic beverages are not permitted during any sleepover, with the exception of the Sips Under the Sea sleepovers, and may only be consumed if served by Georgia Aquarium restaurant staff. Outside alcohol is not permitted inside Georgia Aquarium under any circumstances.
- During any sleepovers, intoxicated and/or disruptive guests may be asked to leave.
- During any sleepover, a guest who is behaving inappropriately or violating any safety protocol, may be asked to leave.

Please note, the following items are NOT permitted inside Georgia Aquarium:

- Weapons, including but not limited to guns and knives
- Outside alcoholic beverages
- Matches/Lighters
- Chewing gum
- Fishing poles

**To our law enforcement officers**: Please be advised, unless you are currently on duty and dressed in the uniform required by your position, you may not bring weapons inside the facility. If you are an officer who is required to carry a gun on your person at all times, you **MUST** notify security before entering the building.

It is highly unlikely, but from time to time, inclement weather or other emergencies may delay or even cancel a sleepover. If this is the case, and your overnight adventure is impacted, someone from the Georgia Aquarium team will contact your party with further instructions.

If there is an emergency and you need to contact someone attending the sleepover, please call our 24-hour security dispatch office 404-581-4242.

<u>Covid-19 Guidelines</u>: In 2021, our program has been modified with your safety in mind. Capacity has been limited and sleeping locations will be spread 6 feet apart for guests in separate households. Guests are encouraged to bring their own cot or air mattress (battery operated is best, as there are limited outlets). If you do not have one of these, a sanitized mat will be provided for you. Guests will be required to wear a facial covering throughout their sleepover except when eating or sleeping. Additional cleaning time is required and necessitates a wake-up call of 5:30am. If sleepovers do not reach a minimum of 20 guests, the program may be cancelled. If this happens you will be notified two weeks prior to your event.

## Packing for Your Sleepover Adventure

The secret is to pack light. We provide a sleeping mat, but you might want to consider bringing:

- sleeping bags or blankets
- cot or air mattress
- pillows
- sweater or hoodie
- PJ's
- toothbrush and other small toiletries
- battery powered phone charger

This will all make your stay much more comfortable.

Twin sized cots & inflatable beds (as long as they do not require electricity to inflate) are encouraged, but please be aware, guests with tall air mattresses and cots may be asked to sleep further away from exhibit windows to ensure they are not blocking the view of the habitat from others sleeping in the same area.

While charging stations are available, these stations are not in close proximity to sleeping areas. Leaving your personal electronic device unattended is at your own risk. Furthermore, electrical outlets are very limited and not available in all sleeping areas. If there are concerns with electronic devices and charging, please consider bringing a battery-operated charger. If you are in need of an electrical outlet because of special needs such as a CPAP machine, please let us know. We'll do our best to make sure you're near an outlet.

Sleeping can be a little hard for some, while away from home. We suggest you bring eye masks and ear plugs if you're sensitive to light or sounds. We do keep emergency and pathway lighting on in our galleries, therefore it will not get completely dark.

Also, when it comes to our living collection and our facility, we care for them 24 hours a day, meaning some work happens while we sleep. Occasionally, and despite our best efforts, you may hear a door slam or equipment working and moving. Do not be alarmed, it's simply our overnight crews hard at work.

### Guest Arrival and Check-In

#### **Directions**

Georgia Aquarium's physical address is:

225 Baker Street, NW, Atlanta, Georgia 30313

If you're using a navigation system and intending to park in the Aquarium deck, you'll want to use:

357 Luckie Street, NW, Atlanta Georgia 30313

If you are arriving by personal vehicle, please park in the Aquarium parking deck. Parking is \$12 per vehicle on the day of your visit. We recommend pre-purchasing parking, which can be done at the time of booking, added to your already existing order or by following the steps below:

- Step 1: Visit https://www.georgiaaquarium.org/booking/directions-parking/
- Step 2: Click on the gold "Buy Parking" button
- **Step 3**: **Select the start date of your sleepover** from the drop down menu offered at the top center of the page. (There is no need to purchase parking for the day after your sleepover. Your parking pass purchased for the day your sleepover begins will cover your parking throughout the following day until your car exits the parking deck.)
- Step 4: Select the number of cars for which you are purchasing parking using the drop-down menu to the right of the "Parking-Prepaid (\$12.00)".
  - If a quantity is not chosen before selecting "Add to Cart", the screen will reload with "Please, choose a seat quantity before continuing." In red font. This is referring to the number of vehicles for which you are purchasing parking.)
- Step 5: Click the gold "Add to Cart" button.
- Step 6: Review your order and click the gold "Proceed to Checkout" button.
- Step 7: From here, simply follow the prompts. You are welcome to checkout as a guest or by first logging into, or creating, a Georgia Aquarium Account.

For the safety of your vehicle and belongings, please make sure to leave all valuables out of sight!

At times, there are independent parking vendors that try to direct you into their parking lots. Instead, look for the Aquarium parking deck adjacent to our facility. This deck is monitored by security overnight and will be the safest and most convenient option for your vehicle. The parking deck is located on the corner of Luckie St. & Ivan Allen. It is seven stories tall and is easily recognizable by the large pictures of aquatic life on its exterior.

Buses and other large vehicles should be prepared to park in the Georgia World Congress Center Marshalling Yard after dropping off Guests. Parking at the Marshalling Yard is available for a cost of \$62.15 per vehicle and must be purchased in advance.

To purchase parking at Georgia World Congress Center Marshalling Yard, please follow the steps below:

Step 1: Visit <a href="https://gwcc.pmreserve.com/facility?search%5bfacility\_id%5d=1543">https://gwcc.pmreserve.com/facility?search%5bfacility\_id%5d=1543</a>

Step 2: Select Hourly Parking

**Step 3:** Enter the Entrance Date/Time and Exit Date/Time

Step 4: Put In Code GAON

Step 5: Complete Purchase

Bus Drivers...Don't worry, the Marshalling Yard is only a couple of blocks away from us! We will send you directions if needed.

Please notify us prior to your sleepover if you plan to arrive in a bus or other large vehicle. This will allow us to better plan for your vehicle's arrival. Your group will be directed where to unload buses on a case-by-case basis.

**Traffic in Atlanta can be very unpredictable; please plan accordingly.** Georgia Aquarium is near many concert, sports and entertainment venues hosting events on a regular basis. We will do our best to let you know of any traffic concerns so you can plan your travels and arrive on time.

#### Luggage

When you arrive, you'll want to bring all of your sleepover items with you. We'll store your luggage, pillows, blankets and plush animals inside the building so you don't have to retrieve them when the evening program concludes. We have limited storage, so please pack light. In the morning, during breakfast, you'll be able to return items to your vehicles.

#### Check-In

After parking in the deck, take the East elevators (closest to the city skyline) to the W level. Take the covered walkway to the Aquarium plaza. When you arrive at the plaza, look for sleepover signs directing you to our main check-in location. You will also see sleepover staff members waiting to greet you. **All guests will proceed through security screening.** Please be advised that weapons (including but not limited to guns and knives), lighters, gum and other items considered dangerous to guests and our living collections are prohibited.

### Orientation

Our traditional programs begin promptly at 7:30pm in the 4D Theater (Atrium, Second Level). For Sips Under the Sea Adult Sleepovers, orientation begins at 10:00pm. During orientation, you'll meet our talented staff and volunteers and learn all about your program. Make sure you arrive with plenty of time to be here for the meeting. It's information you won't want to miss!

### Snack & Breakfast

### Traditional Sleepovers – Family, Groups, Schools, Scouts, Traditional Adult, Team Building/Corporate

Your sleepover includes an evening snack and breakfast. We suggest your group consider having dinner before you arrive to your sleepover adventure.

- Evening snack includes: Individual snack-sized bag of chips and fruit snacks. A gluten-free snack is available if needed. Bottled water will be provided as well, in case you forget your reusable cup or bottle.
- Individually boxed Breakfast includes: Egg and bacon bagel pizza, muffin, yogurt, and juice. For the adults, coffee will also be available. Gluten-free and vegetarian bagel with peanut butter spread available if needed.

Specialized meals are not available during our sleepover. If you or someone in your group has an allergy or aversion to the meals provided on your program, you may bring your own food. We recommend you bring a lunch-box sized cooler or disposable containers. Please, keep in mind refrigeration is not available. Outside food is not permitted unless there is a dietary need.

Also, if you have a reusable water bottle that closes, we suggest bringing that with you in place of using a disposable water bottle. It is not a requirement, but we do recommend it whenever possible. We have a number of filtered water stations located throughout the building. These stations track how much water flows through them. This means, as your water bottle fills you can see just how much plastic waste you have helped prevent!

While many of our prepared and packaged foods do not contain nuts, our foods are still prepared in a kitchen where nuts are present.

### Sleepover Schedule

# Traditional Sleepovers - Family, Groups, Schools, Scouts, Traditional Adult, Team Building/Corporate Evening

7:00pm - Check-In & Registration

7:30pm - Welcome Orientation

7:45pm - 8:45pm - Behind the Scenes Tours

8:45pm - 9:15pm - Evening Snacks

9:15pm - Night Time Orientation

9:30pm – Prepare for bed (lights out at 10:15)

\*schedule is subject to change

Lights out is at 10:15pm (11pm for adult/teambuilding/corporate sleepovers). Guests are expected to stay in assigned sleeping locations after 11:00pm. For safety, there will be a security officer posted in our atrium space throughout the night. Should you need assistance, please inform our security officer who will contact your Sleepover Captain.

### Morning

05:30am – 06:45am – Wake-Up, Pack and Breakfast 06:45am -- 09:00am – Behind the Scenes Tours 09:15am – Program concludes after 4D movie\*

\*At the conclusion of the program, guests are invited to enjoy the Aquarium on their own and attend any of our live animal presentations. Presentation times may vary, and seating requires a reservation made online via the QR codes found throughout the aquarium atrium. Seating may be limited. It is recommended guests arrive to all animal presentation theaters at least 15 - 30 minutes prior to any scheduled live animal presentation.

### Frequently Asked Questions

#### What time and where should we arrive?

Traditional Sleepovers - Family, Groups, Schools, Scouts, Traditional Adult, Team Building/Corporate Events Sleep Under the Sea check-in begins at 6:50pm and concludes at 7:15pm.

### Sips Under the Sea Adult Sleepovers

Sips Under the Sea check-in begins at 7:00pm. Participants are required to check in at the main entrance of Georgia Aquarium.

Traffic in Atlanta can be very unpredictable, so please plan accordingly. Georgia Aquarium is near many concert, sports, and entertainment venues hosting events on a regular basis. We will do our best to let you know of any traffic concerns so you can plan your travels and arrive on time.

#### Where should I park?

Please see Guest Arrival and Check-In above for specifics of where to park.

### What's the Aquarium's address?

Georgia Aquarium's physical address is: 225 Baker Street, NW, Atlanta, Georgia 30313

If you're using a navigation system to guide you to the Aquarium deck, you'll want to use: 357 Luckie Street, NW, Atlanta Georgia 30313

### Can our group arrive early?

In some cases we are able to accommodate an early arrival with advanced notice and approval by the sleepover team. This is determined on a case by case basis. Please keep in mind, that in the event we are able to accommodate your early arrival, we may or may not be able to store your luggage until check-in time at 7:00pm. You are, however, welcome to enjoy the Aquarium and all presentations until your check in time. At 6:50pm we would ask that you return to your vehicle to retrieve your items for the 7:00pm check-in.

### When can we attend the sea lion and dolphin presentations?

The dolphin presentations are included with your sleepover admission ticket. Guests are welcome to enjoy those presentations once your sleepover program has concluded (next day). Please keep in mind all presentations require a reservation and can reach capacity. Times will vary from day to day. Sea lion presentations are an up-close encounter and are available to purchase online at https://www.georgiaaquarium.org/experience/sea-lion-up-close-program/.

Limited Reserved seating is available for our Dolphin Celebration Presentations at a cost of \$5.00 per seat. To purchase tickets for reserved Dolphin Celebration seating, contact your booking agent or call **404-581-4000** 

### When can we attend the 4D Theater Experience?

The 4D Theater Experience is included with your sleepover admission ticket. Guests are welcome to enjoy the 4D movies once the program has concluded (next day). Please keep in mind all movies are first come first serve and can reach capacity. Times will vary from day to day.

#### What's discussed during orientation?

During orientation, we will go over the program schedule, groups, introduce our staff and cover safety protocols.

### What's for evening snacks and breakfast?

**Evening Snack:** chips, fruit snacks, and bottled water. **Breakfast:** Egg and bacon bagel pizza, muffin, yogurt, juice, and coffee for adults.

### What is the vegetarian option?

For both evening snacks and breakfast, vegetarian options are available.

### I have other dietary restrictions. What do I do?

Specialized meals are not available during our sleepover. If you, or someone in your group, has an allergy or aversion to the meals provided, you may bring your own food. We recommend you bring a lunch-box sized cooler or disposable containers. Please keep in mind, refrigeration is not available. Outside food is not permitted unless there is a dietary need. Also, while many of our prepared and packaged foods do not contain nuts, our foods are still prepared in a kitchen where nuts are present.

### What should I bring?

We provide a sleeping mat, but you might want to consider bringing: sleeping bags, blankets, pillows, sweater or hoodie, PJ's, toothbrush and other small toiletries and a battery powered phone charger.

### Can I request a sleeping area?

We cannot guarantee sleeping locations. Assignments are made after all guests have checked in, and are based upon the group make-up, size and needs. Additionally, partial or entire galleries may be unavailable due to other activities and/or animal care taking place.

#### Are there Behind the Scenes Tours?

Yes! All sleepover programs consist of both gallery and behind the scenes, or backstage, tours.

#### What time does the sleepover program end?

Our program concludes no later than 9:00am. Guests are invited to stay and enjoy the Aquarium, presentations and attractions for the entire operating day.

### Can I leave the program and come back?

For safety and security reasons, guests leaving during the sleepover program, may not be admitted back into the building.

### Can I leave to smoke?

Smoking is not permitted inside Georgia Aquarium. This includes electronic cigarettes and vapor devices. Please keep in mind, guests are not permitted to smoke within 25 feet of the building. Because of safety and security reasons, **once the program begins**, guests leaving during the sleepover program, cannot be admitted back into the building.

## **Booking Details**

When making your sleepover reservation, full payment is required for groups with fewer than 10 guests, regardless of sleepover type.

For groups with 10 or more guests, a \$100 deposit will be due at time of booking.

Please make the final payment four weeks prior to program date to avoid your reservation being canceled. We are unable to give refunds for no-shows or for leaving early.

Once your reservation is made, please contact your booking agent to make any changes to your reservation.

All Sips Under the Sea Adult Sleepovers must be booked as a package including VIP admission to Sips Under the Sea and your sleepover adventure. Tickets for just the adult sleepover portion are not for sale separately from the Sips Under the Sea ticket.

Sips Under the Sea Adult Sleepover packages can be booked by calling the call center or by booking online at <a href="https://www.georgiaaquarium.org/experience/sleep-under-the-sea/">https://www.georgiaaquarium.org/experience/sleep-under-the-sea/</a>.

If you're looking for an adult sleepover not combined with Sips Under the Sea, we have those too! Please check our calendar for dates.

Program nights frequently sell out. Please, make reservations at least two weeks prior to any program date. Dates requested inside of two weeks may not be available for booking. Additionally, guests find it very helpful to have alternate dates just in case the first option is unavailable.

To make changes to your reservation, please call Georgia Aquarium at 404-581-4000.

### Adult & Minor Participant Forms

Dear Sleepover Guests,

We thank you for participating in our Sleep Under the Sea program at Georgia Aquarium.

At Georgia Aquarium, your safety is our top priority. Please note that during your sleepover, a member of the Piedmont Hospital EMT staff and a security officer will be present. These individuals will provide assistance should the need arise. In the unlikely event of an emergency, these individuals are trained to keep everyone as safe as possible.

Please note, Georgia Aquarium team members, including the on-duty EMT and security officer, are only trained and permitted to give immediate and very basic first aid. Any medical concerns larger than basic needs will be given the option to be transported to the nearest medical facility by ambulance or be taken, on their own, by a chaperone from their group. Additionally, Georgia Aquarium team members, including the on-duty EMT and security officer, are not allowed to store or administer **any kind** of medication, whatsoever. Those participants needing to take prescription medication during their visit, should work with their chaperones to ensure delivery of such medication to the participant. Refrigeration for medication is not available. It is suggested you bring a small cooler if needed.

As a condition of participation, and for your safety and wellbeing, we require **each guest** to have completed an online Health History and Release form. Each minor, under the age of 18, should have their own online form filled out by their parent/guardian. You can access our electronic waiver by copying and pasting the link below into your web browser:

Please be advised that guests will not be able to participate in the program until a fully completed form has been submitted.

https://www.smartwaiver.com/w/5b3cc6f335e49/web/

Please distribute the link above, along with a **Group Name**, to all participants or legal guardians of participants. A Group Name is something you select for your group such as, "The Hernandez Family," "Girl Scout Troop 1000" or "Brooks Elementary Grade 4." The waiver form will ask you to enter a **Group Name**. It is important to ensure everyone in your group is using the same group name so we can confirm all of your waivers are accounted for one week before your sleepover.

ALL PARTICIPANTS, INCLUDING ADULTS, MUST HAVE COMPLETED THE ONLINE PARTICIPANT HEALTH HISTORY FORMS BY ONE WEEK PRIOR TO EVENT.

If you have any questions, please contact us at 404-581-4249 or at <a href="mailto:sleepovers@georgiaaquarium.org">sleepovers@georgiaaquarium.org</a>.

Thank you, and we look forward to seeing you soon!